

NOTICE TO THE PUBLIC

NON-DISCRIMINATION POLICY STATEMENT AND COMPLAINT PROCEDURE

The Secretary of the Department of Health and Mental Hygiene by law and policy prohibits discrimination against anyone on the basis of race, color, age, national origin, sex, religion or disability.

This non-discrimination policy applies to all facilities and programs operated directly by the Department as well as providers of health services who receive federal funds or are a sub-recipient of federal funds including, but not limited to, Medicare A or Medicaid.

Anyone who believes that an act of discrimination has taken place in the areas of delivery of services, treatment procedures, or any other areas as detailed by Federal Civil Rights law, has a right to file a complaint and is entitled to a prompt investigation.

PROCEDURES FOR FILING A COMPLAINT

1. Write or call the following:
Equal Access Compliance Unit
Office of Equal Opportunity Programs
Maryland Department of Health and Mental Hygiene
201 West Preston Street, 5th Floor, Baltimore, Maryland 21201
410-767-6600 (Voice), 1-800-735-2258 (TTY)
Website: <http://dhmh.maryland.gov/oeop>
2. Write or call the Director of the facility or program where the alleged discriminatory act took place, with copies to the Equal Access Compliance Unit.
3. Mail, email or fax a complaint to the U.S. Department of Health & Human Services, Office of Civil Rights, 150 South Independence Mall, Suite 372, Philadelphia, Pennsylvania 19106, 215-861-4431 (Fax), website: <http://www.hhs.gov/ocr/civilrights/complaints/index.html>

This information is required by Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title II of the Americans with Disabilities Act of 1990, the Age Discrimination Act of 1975, the Omnibus Budget Reconciliation Act of 1981 (Block Grants) and the Federal Executive Order 13166.

Individuals with disabilities may contact all of the above agencies via the Maryland Relay System, 1-800-735-2258.